

final thoughts...

We are against graffiti. However, if you have to do it, make it good! (some person of mystery did this to one of our trucks after the recent snow.)



In ICE and SNOW take it NICE and SLOW!



Just in case those smart people are wrong about Winter....prepare!

in this issue >>>

- Annual Plan
- Gas Leak
- New Plow!
- Customer Service Update
- And much more!



THE CITY OF
PERRYVILLE
MISSOURI
Plant your family here.

Vol. 4
Issue 3

Office Report

The Front Line Safety Committee meeting will be February 29th at 3:15. The Front Line Safety video will be February 8th at 3:15 p.m. at the PPC.

Visitors at Public Works!!

Visitors in the last two weeks includes Joe Geile, Wayne Roderman with Missouri Rural Water Association, Daulton Buehler with Perryville Newspaper, Glen Berkbigler with Perry County School Dist #32 and Tim Baer.

Happy Birthdays In February:

Darrell Arnold	18 th
Michael Wengert	20 th
Brent Buerck	21 st
Dave Yamnitz	22 nd

coming soon >>>

In The Next Issue
Moore Drive on the horizon
Safety
George Washington
And even some surprises!

A Twice Monthly Update from Perryville Public Works

January 29, 2016

What's In The Works And More!

Gossip. Rumors. Hearsay.

We are all human. We are naturally curious. We all like to talk. Put together, these things can add up to something great or used incorrectly, they can add up to things that trouble us, hurt co-workers and cause confusion and a lack of focus on the job. Does that mean that gossip, rumors and hearsay can cause us to be unsafe. You bet!

But according to a new study, employees who snipe about their colleagues or bosses typically do so out of a desire to exact revenge because they feel they have been slighted. Rumors can be the "weapon of choice for the weak," or for those who seek to elevate themselves by diminishing others.

We, as supervisors, need to be sure that we communicate effectively and efficiently with our staff, so that they KNOW what they need to know, not have to guess. Obviously, personnel matters are quite the opposite and we should all abstain from speculating about co-workers personnel issues. Not only is it not cool, it is against the law.

What to do? I think that we should all attempt to adhere to our policy as stated simply below:

"Do not participate in spreading gossip and rumors, and do not tolerate it from others. Rumors and gossip sabotage our team's ability to work together effectively. It is disrespectful, nonproductive, and a selfishly motivated act that keeps us all from performing our jobs. If you hear about an issue that pertains directly to you, verify the accuracy of the information by asking the person, rather than simply passing on the information."

From the Director

The annual plan has received much study lately, as the budget planning enters its final stages. Our annual plan this year is titled "Half Way There!", a nod to all of the projects and upgrades that are currently on-going. This year's annual plan, written by all the superintendents, takes the next step in our progression and in particular, focuses on projects and initiatives such as

- Natural gas extensions to Moore Drive
- Upgrade two gas regulator stations
- Grand St. water main upgrade
- I&I study and repairs
- New Vac-Con truck (our city's busiest most important piece of emergency equipment)
- New water valve and hydrant maintenance program
- Completion of WWTP study by Donohue
- Completion of water system upgrades including new water tanks near Main St and I-55
- Continue emergency planning procedures
- Implement new work order system at Public Works
- Start new Customer Care Center

We also use this process to look into the future. Our future is just as big and progressive as our present as we are planning our new WWTP, new one-armed sanitation trucks, natural gas fleet vehicles and continued emergency planning.

And the truth is, progress is never ending. Bob Stockman, my mentor from years ago, once told me that "if you are not progressing, then you are falling behind." It is pretty clear that he knew what he was talking about!



The natural gas staff has been lowering services for the sidewalk project the past couple weeks. We are also making repairs to a gas service that was damaged during a driveway installation. After investigating and pin pointing the leak, the staff hand dug and found a concrete form pin drove through the service line. The pin was left in the service and covered up. (See picture below). We will be digging and repairing a sewer service that we apparently trenched through and didn't know it until the residence started having sewer problems, so we spot dug and found our gas service trenched through the sewer line.

The guys have also been helping out with turn on's during meter reading. Problem reports went fairly quick this time, but still have a few bugs to work out of the system. I (Tim Britt) have talked with Tim Paulus, Angela Fields and Mark Brown about the problems that we keep experiencing with the new radio read meter system. We all feel that we have checked and tried everything we know to do to solve the problems, so we have called the distributors along with the expert that created our aps for a meeting to find out what needs to be done. It will happen!



Hello from Customer Service

A new title and a new contributor to the newsletter. I've been very busy since the meter change out began, and continue to chase down the issues that invariably come with an undertaking of this magnitude. With much assistance from both the water and gas departments, we are moving forward steadily... Thank you All. All the while keeping up with the routine daily service orders, customer requested re-checks, along with various questions and complaints, you never know what might come along next. I would like to give a big tip of the hat to two technicians in particular, Roger and Dave have been tasked with a tremendous undertaking and are doggedly heading toward completion. Great Job Guys!!! Until next time.... See ya' around town.

Editors note: Tim Paulus was recently promoted to Customer Care Technician and will be a major part of our new Customer Care Center, which should be online in April!



Water and Sewer Update

Daily lift station checks were completed, and water samples taken to Jackson for special and routine State sample reporting.

C.E. Contracting has been working to finish the water system improvements. Water staff assisted them in taking water samples from the new construction on Saint Joseph, French Lane and Old Saint Mary Rd. The samples taken came back good and preparations for the final tie in are underway. Concrete on Blake Street and Saint Joseph have been poured and reopened as of 1-11-2016. Moulton Street will be closed for concrete as soon as the weather permits. Staff kept busy during the heavy rains pumping the School Street lift station. One pump is in need of a new impeller and the second pump needs to be replaced. Vandevanter Engineering the distributor for the Flyght pumps is getting cost estimates and availability on the parts and new pump. Staff repaired a water main break on Friday 1-8-2016 on Ste Augustine. We have replaced four 1 1/2 commercial meters and will be working on the 2 and 3 inch meters over the next few weeks. We cleaned several of our sheds and equipment. Monthly routine water samples were collected and taken to the lab for analysis. Daily lift station checks and maintenance was performed. We repaired a water leak on a service line on N Smith Street. We installed a hydrant riser on North Main and finished the dirt work around excavation area.



**NATURAL GAS:
THE BEST CHOICE!**

Natural Gas Rebate Program Extended!

The program has been a success so if you switch to natural gas for heat or hot water, you can get paid!

Also incentives for new construction! If you install natural gas, you can save even more with our rebate program. Details at City Hall!



Water Plant >>>

Brrrrr! It finally decided to get cold. We had a line freeze up but with a little ingenuity we got it fixed. We have been busy cross training lately, first with Mike Comte and now with Wendell Valleroy. Mike did well and Wendell just started but I think he will be just fine. We also repaired two boosters, fixed a heater and found the source of a communication failure(ordered parts).

There has been a little news exposure recently about lead/copper in drinking water, I wanted to give a little insight into our testing procedures: We test 20 homes every three years for Lead and Copper. We also mail the results to all 20 homeowners and the results can be found in our Water Quality Report which is posted on our website. Anytime water sits long enough inside a container(such as a copper/lead fixture or pipe) it will absorb some of the elements of the material resulting in such elements being detected in the water. Our water has always tested within the acceptable limits set by the MO-DNR and EPA. If you are concerned about lead/copper in your drinking water you can simply let the water run for 15-30 seconds or until it becomes cold or reaches a steady temperature before using it for cooking or drinking. This will flush the possible metals from your pipes. See you next week.



Project Directories

Street Dept.

Sinkhole projects – Planning and purchasing manholes

Gas Dept.

Finishing meter change outs

WWTP

Engineering study – Nearing end

Water Plant

New UV – work to begin late Jan

Water/ Wastewater Dept.

1” meter installs begin!

Water System Renovation –

Choosing new tank locations

Manhole Lining:

Planning stage

Work Order System:

New comp system being evaluated

Customer Care Center:

Planning stage

Maintenance Department: We finished with Fire Dept Rescue 2. We installed a newer light bar, siren box, radio and fixed some electrical issues. We went to Pevely at Cost Cutter Snowplows Equipment to pickup truck #702. They installed a new plow and attachment. We need to take truck #705 to Clarke Power Service to have the transmission looked at to see why it down shifts hard. We ordered parts for the front throttle cable handle that was bent. We have some issues with truck #709 running rough. We found the code for injector. We will have to take it to Wiethop in Cape. Truck #403 has a check engine light that came on. We ordered a part to take care of it. We have some service to do and have truck #407 with some issues.

Refuse Department: We picked up trash, brush and biodegradable bags in all three wards with extra help because of the cold weather.

Street Department: We helped with trash pickup. We worked on getting our snow and ice equipment ready for the storm. We worked through the snow storm and then cleaned up our equipment. We worked some more cleaning our building, fence, pipes and other steel items that was a mess behind Public Works. We worked on cleaning up several trucks and pieces of equipment. We made some more signs and installed several new signs.

Storm Water: We checked on several sinkhole grates and catch boxes throughout the city.

Airport: We cleaned the FBO office. We checked on the Runway lights and also extended the Notam on the Papi lights on the south end of the runway until 4/14/16.

*Our new truck
Now has a new
Plow!*



Waste Water Plant Update

The flood waters have finally disappeared! After almost exactly a month we finally have the lagoon pumped down to low level. We pumped out approximately 14,000,000 gallons of excess water back through the plant! We have been doing various maintenance activities such as shocking our sand filter, cleaning the clarifiers, mechanical repairs and hauled a lot of Leachate from the landfill. Wendell has done some electrical work for various departments. I am glad to finally see cold weather but I'll admit, I got use to the warm weather. NO MORE RAIN! ☺

Update From the Building Department

By Angie Fields, CBO

The Public Works Department is wrapping up projects that begun last year. We will be having a final meeting with Midwest Meter to work out the last few issues in the meter change out program. The speed in which the meters are read is improving and we have narrowed down the remaining meters that are slow to be read. The water main project along St. Joseph is winding down as well. The contractor is finishing up the concrete work on driveways and sidewalks. The building department has been busy with plan review of some new developments. Two new businesses have had their final inspection, Villainous Grounds and Incredible Edibles. Villainous Grounds opened their doors last weekend and Incredible Edibles will be opening shortly. The Jackson Street Brew Pub is well on its way with the new water line being installed this week. February 4th and 5th, Joe Martin and I will be attending an ICC training in Cape. The two day workshop will be an overview on the changes from the 2009 IBC/IRC to the 2015 IBC/IRC.