

# final thoughts...

Cold weather is not far away! Let's get ready!



## Be Aware of Winter Slip Hazards

### Office Report

The Front Line Safety Committee meeting will be November 30th at 3:15.

The Front Line Safety video will be November 9th at 3:15 p.m. at the PPC.

### Visitors at Public Works!!

Visitors in the last two weeks includes Bryan Young with Dutch Enterprises, Jeffrey Stoppelmann with Chemco, Tom Gobin with Gas Products Sales, Sam Griese with Groebner, Barney Proffer with EMI and Kyle Buerck with Baer Engineering.

## Happy Birthdays in November :

Brian Bohnert 1<sup>st</sup>

Richard O'Leary 27<sup>th</sup>



Happy Thanksgiving

### in this issue >>>

Customer Care Center  
Legends  
Jeremy Meyer and DNR  
Trash Cart Rules  
And much more!



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A Twice Monthly Update from Perryville Public Works

October 30, 2015

### coming soon >>>

In The Next Issue  
Thanksgiving Guest Column  
Final banquet announcements  
Leaf Season  
Annual Plan  
And even some surprises!

# What's In The Works And More!

## Our History and Legends

On December 4, we will celebrate our 2<sup>nd</sup> Annual Perryville Public Works Awards banquet. It promises to be another night of fun and surprises! But one of the most important things that we do is continue to honor those who have built our city's foundation.

Our Legends Hall of Fame will be receiving two new inductees and we will honor those as well as all of the others who have worked so hard, without fanfare or promise of fame to build a city with safe and reliable services for our customers.

Here is a picture from our local newspaper somewhere in the 80's. Once again, it is our team, in the middle of the night, working hard to keep our customers safe and happy!

Hope to see you at the Banquet!



**FIXING LEAK** — City workers are shown digging up part of the street near Ewald's Restaurant Sunday night to fix a natural gas leak. The workers spent over four hours searching and fixing the leak. The workers, from left, are Bob Feltz, Melvin Weber and Terry King.

## Communication Challenges

From the Director

It is fairly well documented that our organization and our city work hard to inform our citizens about what is going on; from projects to closures, we do our best including facebook, twitter (PW recently opened a twitter account @PerryvillePW), radio and of course, our newspaper.

But over the course of the next few months, we will be working hard to improve not only those communications but also our response. Tim Paulus has been named our new Customer Service Technician and will coordinate a new customer response system that we hope will insure quicker and more reliable services to our customers. We are calling this project our Customer Care Center and will be multi-leveled and hopes to address many current concerns. He will be working with staff at PW and City Hall to install a new work order system and will oversee the customer service team.

The city staff has just completed the challenges of the new meter reading system so there is not much time to catch our breath before the new chaos hits us!



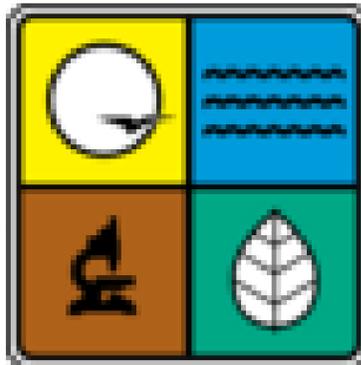
## Teamwork

There are those who view our regulatory agencies as opponents or evil in some way or another. But usually, that is not the case and here in Perryville, we work hard to meet the standards set by our regulatory agencies such as DNR, the Public Service Commission and others. We view these agencies as partners in helping us deliver the best and safest services to our customers.

Another great example of that is a recent letter we received from DNR regarding our compliance with the revised fluoride sampling standards. Now every municipality receives lots of letters from DNR, it is an on-going parade of paper but very few letters contain something like the one we just received last week:

"I would like to commend Mr. Jeremy Meyer; he has been professional and cooperative in finding a solution for this concern."

Now that letter was from the MoDNR Southeast Regional Office and is another great example of how our PPW team works in all ways to achieve excellence. Good work!



The gas division has been working on the meter change out program with Excel. TG-MO is working with the gas department on installing their new meter set for the new warehouse. We will be running two more services in Rambling Hills soon, along with Maple Grove Trailer Park. We have also been working on cleaning up the main extension to Rambling Hills Subdivision. Eastern Missouri is coming to give us a price to bore 500' of two inch main in at Polo Run.



## Water and Sewer Update

Daily lift station checks were completed, water samples taken to Jackson for special and routine State sample reporting.

Staff is still busy replacing old meter settings. Staff has responded to several sewer calls and water service calls. We repaired 1 water main break after hours on Michael Street. Staff has been working with CE Contractors at the Edgemont Tower site to locate lines for the water system upgrades. We looked at a sewer main exposed off Wichern Road. The work order system is being looked at for Public Works. Dave, Roger and Tim are preparing to move to their new home at Public Works. This will be a huge change for them and I hope that every one welcomes them the way they welcomed me when I started. Once the meter change out is completed and all the bugs worked out they will be starting on the water valve operation and maintenance, fire hydrant operations and maintenance, sewer cleaning and maintenance along with customer service work. These guys will be busy but are more than capable of handling their new task. In preparation of their arrival the two Ford Rangers have been traded in for a ¾ Ton Ford truck.



### NATURAL GAS: THE BEST CHOICE!

Natural gas WILL save you LOTS during heating season. It is not too late to sign up!

Save money. Natural gas appliances last LONGER than electric. Natural gas heats more efficiently.



### Water Plant >>>

Hello from the Water Plant. We recently changed the packing in the intake pump, rebuilt a battery pack for our UPS, and rebuilt our chlorine probe. We have ordered our VFD's from Cape Electric for two of our pumps. Kim and Dave have been attending water certification class in Fredericktown.



## Project Directories

### Street Dept.

Sinkhole projects – Robb/Edwards Ongoing

Conc & Curb Repairs – Ongoing

### Gas Dept.

Rambling Hills extension – Hooking up services

### WWTP

Engineering study – Nearing end

### Water Plant

New UV – Preconstruction mtg Oct30

### Water/ Wastewater Dept.

Water meter change out wrapping up

### Water System Renovation –

Choosing new tank locations

### Manhole Lining: Planning stage

### Work Order System: Planning

## Refuse, Street, Airport & Maintenance

**Maintenance Department:** Hi from Maintenance Department. We have two trucks going in service this week. One is a 2006 Ford F-250, truck #609 for the Water Department and the other is a 2015 GMC 1 Ton for the Refuse Department that will replace #704. Truck #704 is going to the Water Department as #605. We are working with Bening Ford and Keller Motors for police cars that have some issues that warranty will not fix. We have the Gas Department Ditch Witch in for a hydraulic cylinder that is bad. We ordered parts for this and parts for Park mower that was leaking. We are then going to be working on the city van and then Brent's car. E J Equipment is coming to repair the pump on truck #505. We are still working on finding a truck to replace #702. We are also working on getting repairs to the generator that needs work.

**Refuse Department:** We picked up biodegradable bags in all 3 wards, trash, and chipped brush with the help of Street Department. We began leaf pickup for the season.

**Street Department:** We replaced a Stop Sign on Big Spring Blvd by Big Spring Lift Station. We installed some more school signs and posts. We took the sweeper to the Soccer Complex and cleaned up the parking lot. We removed hazardous waste sign and posts and took them back to Ian at the Recycling Center. We took barricades to the Soccer Complex for the weekend soccer tournament. We cleaned catch boxes, placed trash barrels on the Square for the Customer Appreciation Day. We also did some mowing.

### Storm Water:

We cleaned some sinkhole grates.

**Airport:** We checked the lights at the Airport, did routine mowing of the Airport grounds and cleaned the FBO office.



## Waste Water Plant Update

Hello from the WWTP. We have hauled some biosolids, taken samples to Jackson, sent a pump for repair to St. Louis, weekly checks at the Airport Plant and been doing Fall maintenance.



## Update From the Building Department

By Angie Fields, CBO

As we all know, it has been a busy year for the Public Works Department. We have accomplished a lot in a short amount of time. The implementation of the new trash cart policy has made a large impact on the way the city looks on trash day. The gas department kept their promise of gas availability to Rambling Hills and Country Lake Estates by the start of heating season. The largest project is winding down as most of the new water meters have been installed and the water department continues to work on problem meter settings and the gas ERT's have been installed and programmed. The installation of the new water main continues as the contractor continues work on French Lane and will be working in front of the St. Joe gas station next week. I continue to provide inspections on several ongoing construction projects and will issue permits for the new Jackson Street Brew Pub operated by Carisa Stark. This project will continue the transformation of old buildings into new businesses around the square. Robinson Construction continues with the Ford dealership upgrade and the expansion of the medical offices at the hospital. While driving around town you will see several new residential construction projects in the works. The City of Perryville continues to grow and change and it is a wonderful thing to experience.